

	Latest									Previous					
	Latest Data	Latest Value	Direction of Travel	National Rank Total: 152	Regional Rank Total: 15	Statistical Neighbours Rank Total: 11	Cipfa Near Neighbours Rank Total: 16	Experian Mosaic Near Neighbours Rank Total: 11	Previous Data	Previous Value	National Rank Total: 152	Regional Rank Total: 15	Statistical Neighbours Rank Total: 11	Cipfa Near Neighbours Rank Total: 16	Experian Mosaic Near Neighbours Rank Total: 11
Education Services															
GCSE achieved (5A*-C inc. Eng & Maths)	2011/12 (academic)	62.70%	↑ 0.60%	28	2	6	6	1	2010/11 (academic)	62.10%	33	2	5	8	2
NEETs (16-18 year olds)	2012	4.90%	↑ -0.70%	45	3	5	5	2	2011	5.60%	64	3	6	7	2
Qualified to level 2 and above (working age population)	2012	79.80%	↑ 2.70%	13	1	1	1	1	2011	77.10%	12	1	1	2	2
Children's Services															
Child protection cases reviewed on time	2011/12	89.10%	↓ -4.70%	138	14	11	11	4	2010/11	93.80%	129	12	11	13	4
Second or subsequent child protection plans	2011/12	18.40%	↓ 9.20%	126	15	10	10	5	2010/11	9.20%	20	6	1	2	1
Children looked after rate, per 10,000 children aged under 18	2011/12	71.00	↓ 4.00	96	11	10	10	4	2010/11	67.00	85	9	10	10	4
Adults' Services															
Social care-related quality of life	2012/13	18.90	↓ -0.10	69	11	6	6	3	2011/12	19.00	42	5	5	9	3
Overall satisfaction of people who use services with their care and support	2012/13	65.80	↑ 1.80	48	9	5	5	2	2011/12	64.00	60	7	9	10	1
Vulnerable people achieving independent living	2010/11 Q4	70.11%	↓ -5.89%	121	13	10	10	3	2010/11 Q3	76.00%	90	11	6	7	2
Vulnerable people supported to maintain independent living	2010/11 Q4	98.66%	↓ -0.32%	81	8	8	8	2	2010/11 Q3	98.98%	57	6	7	6	1
Housing Services															
Time taken to process housing/council tax benefit new claims and change events	2012/13 Q4	8.00	↑ -3.00	39	4	2	2	1	2012/13 Q3	11.00	48	2	4	5	3
Vacant dwellings	2011/12	1.50	→ 0.00	5	1	1	1	1	2010/11	1.50	4	1	1	1	1
Households on housing waiting list	2011/12	3121.00	↓ 430.00	20	1	2	2	1	2010/11	2691.00	14	1	2	3	1
Highways and Transport Services															
Principal roads	2011/12	2.00	↑ -1.00	3	1	1	1	1	2010/11	3.00	12	2	3	3	1
Non-principal roads	2011/12	6.00	↓ 1.00	26	3	4	4	2	2010/11	5.00	17	3	3	4	1
Access to employment by public transport	2011	82.00%	→ 0.00%	78	6	6	6	3	2010	82.00%	87	8	6	11	2
Revenue expenditure, concessionary fares	2011/12	£23.08	↓ -£0.25	47	1	2	2	1	2010/11	£23.33	50	2	2	6	2
Planning and Development Services															
Major planning applications processed in timely manner Quarterly	2013 Q1	50.00	↓ -28.00	79	11	5	5	3	2012 Q4	78.00	17	3	2	3	1
Minor planning applications processed in timely manner Quarterly	2013 Q1	73.00	↑ 2.00	56	8	4	4	3	2012 Q4	71.00	65	9	3	7	2
Other planning applications processed in timely manner Quarterly	2013 Q1	87.00	→ 0.00	53	9	5	5	2	2012 Q4	87.00	42	8	3	5	2
New business registration rate	2011	39.40	↑ 0.60	105	6	10	10	5	2010	38.80	95	8	8	13	5
Environmental and Regulatory Services															
Household waste per household	2011/12	563.75	↑ -17.91	78	6	9	9	3	2010/11	581.66	68	5	7	8	3
Household waste recycled	2011/12	46.41	↑ 1.35	38	5	8	8	3	2010/11	45.06	38	4	7	7	3
Cultural and Related Services															
Library visits	2011/12	5,102.00	↑ 456.00	61	3	7	7	1	2010/11	4,646.00	93	5	10	10	2
Adult participation in sport	2012	27.50%	↑ 2.80%	6	2	1	1	2	2011	24.70%	19	1	2	4	3

Key:

Decline	↓	Bottom 5%	Top 5%
Improve	↑	Bottom 20%	Top 20%